

Dear Washington Tax Practitioner:

We know you are busy throughout the year and especially during filing season. IRS Stakeholder Liaison can help you save valuable time by providing the right number for the right resource and contact. A Practitioner Contact list with frequently used IRS contacts is enclosed. Most of your questions can be answered by calling these numbers, but when you need additional assistance, let us connect you with the right information or expert.

## Local Contacts

If you need assistance in Washington, contact one of the Stakeholder Liaison employees below, starting with the first (primary) specialist.

(1) Name	(2) Name	(3) Name
Kristen Hoiby	Greg Thompson	Kari Gilje
Ph: 206-220-5305	Ph: 206-220-5309	Ph: 206-220-5469
Fax: 206-220-4391	Fax: 206-220-4391	Fax: 206-220-4391
Email: <a href="mailto:Kristen.A.Hoiby@irs.gov">Kristen.A.Hoiby@irs.gov</a>	Email: <a href="mailto:Gregory.A.Thompson@irs.gov">Gregory.A.Thompson@irs.gov</a>	Email: <a href="mailto:Kari.S.Gilje@irs.gov">Kari.S.Gilje@irs.gov</a>

You may also contact the Northwest Area Manager for Stakeholder Liaison, Deborah K. Chrisman, at 206-220-5659 or [Deborah.K.Chrisman@irs.gov](mailto:Deborah.K.Chrisman@irs.gov).

## Provide Feedback and Suggestions to the IRS

We value your opinions and ideas. Tax practitioners know what works, what doesn't and ways to improve practices and procedures. Stakeholder Liaison established the [Issue Management Resolution System](#), or IMRS, to identify nationwide trends in the tax process that may call for changes to IRS processes and procedures. We have already implemented a number of suggestions including an IRS standardized fax sheet as a direct result of practitioner feedback.

We believe the IMRS is proof positive the IRS is working with you to improve tax administration. Please encourage members of your organization to participate by calling 206-220-5305 or sending an e-mail with a description of the issue to [Kristen.A.Hoiby@irs.gov](mailto:Kristen.A.Hoiby@irs.gov).

You may also contact the IRS Office of Taxpayer Burden Reduction. The OTBR works to simplify forms and publications, to streamline policies and procedures and to promote less burdensome legislation. Projects completed through the OTBR include:

- New Form 944, *Employer's Annual Federal Tax Return*
- Redesigned Form 940, *Employer's Annual Unemployment Federal Tax Return*
- Redesigned Schedule K-1
- Increase in business expense threshold for Schedule C-EZ

Ideas for reducing taxpayer burden can be submitted on [Form 13285A](#), *Reducing Tax Burden on America's Taxpayers*.

## **Electronic Services**

The IRS offers a wide range of electronic services at IRS.gov to assist you in your tax practice. In addition to [e-file for Tax Professionals](#), we also offer a number of [e-Services](#) online. Through e-Services you can submit powers-of-attorney, resolve client issues electronically and instantly receive return/account transcripts and wage and income documents on your computer. Many new [Electronic Payment Options](#) are now available including the Electronic Federal Tax Payment System (EFTPS). Plus, [Electronic IRS](#) has been added to the IRS.gov Web page to showcase electronic options available to taxpayers and tax professionals.

## **Upcoming Practitioner Events**

We are your first point of contact for IRS sponsored seminars, phone forums, symposiums and other practitioner events. Go to [Tax Pro Events](#) on our Web site and sign up for our subscription e-mail, [e-News for Tax Professionals](#) to get the latest IRS news and practitioner-related events in your state.

## **The Tax Gap**

[The tax gap](#) is the difference between the amount of tax that taxpayers *should* pay and the amount that *is* paid on time. In other words, it is the sum of non-compliance with the tax law. The latest estimate of the overall tax gap is approximately \$345 billion. Learn what you can do as a tax professional to help close the gap by visiting IRS.gov by typing in "tax gap" in the search field. We can achieve more working together.

## Practitioner Contact Numbers:

<b>Title</b>	<b>Telephone Number</b>	<b>Hours of Operation</b>
Practitioner Priority Service	866-860-4259	M-F, 8:00am - 8:00pm, local time.
IRS Tax Help Line for Individuals	800-829-1040	M-F, 7:00am - 10:00pm, local time.
Business and Specialty Tax Line	800-829-4933	M-F, 7:00am - 10:00pm, local time.
e-help (IRS Electronic Products)	866-255-0654	M-F, 6:30am – 6:00pm CT (non-peak) M-F, 6:30am – 10:00pm CT (1/12/2007 – 4/27/2007) Saturdays 6:30am – 4:00pm CT (1/12/2007 – 4/27/2007)
Refund Hotline	800-829-1954	Automated Service available 24/7
Forms and Publications	800-829-3676	M-F, 7:00am – 10:00pm, local time.
National Taxpayer Advocate's Help Line	877-777-4778	M-F, 7:00am - 10:00pm, local time.
Local Taxpayer Advocate - Washington	206-220-6037	M-F, 8:00am – 4:30pm, local time.
Centralized Lien Payoff	800-913-6050	M-F, 8:00am – 11:00pm ET
Centralized Bankruptcy	800-913-9358	M-F, 7:00am – 10:00pm ET
Telephone Device for the Deaf (TDD)	800-829-4059	M-F, 7:00am -10:00pm, local time.
Electronic Federal Tax Payment System	800-555-4477	24/7 hour operation
Government Entities (TEGE) Help Line	877-829-5500	M-F, 8:30am - 4:30pm ET
Form 706 and 709 Help Line	866-699-4083	M-F, 7:00am - 7:00pm local time
Automated Collection System (Business)	800-829-3903	M-F, 8:00am - 8:00pm, local time.
Automated Collection System (Individual)	800-829-7650	M-F, 8:00am - 8:00pm, local time.
Tax Fraud Referral Hotline	800-829-0433	Automated Service available 24/7.
Employer Identification Number (EIN)	800-829-4933	M-F, 7:00am - 10:00pm, local time.
Excise Tax and Form 2290 Help Line	866-699-4096	M-F, 8:00am - 6:00pm ET
Information Return Reporting	866-455-7438	M-F, 8:30am - 4:30pm ET
ITIN Program Office (Form W-7 and Acceptance Agent Program – Form 13551)	404-338-8963	Message Line: 24/7 hour operation
Terrorist Act or Combat Zone Special Hotline	866-562-5227	M-F, 7:00am - 10:00pm, local time.